



**CHHATTISGARH STATE MARKETING CORPORATION LIMITED**  
**AABKARI BHAVAN, LABHANDI, NEAR CHOKRA NALA, RAIPUR- 492001**  
**REQUEST FOR PROPOSAL (RFP)**  
**FOR**  
**ONLINE PAYMENT GATEWAY FACILITY FOR COLLECTION OF SALE**  
**PROCEEDS.**

**CORRIGENDUM**

**No. CSMC/Tender/2021-22/3/Corri./2918**

**Dated: 04.09.2021**

**1. S. No. 5 of Clause No. 5 at page 5 of RFP regarding Minimum Eligibility Criteria is hereby amended and replaced with the following:**

***“Minimum Eligibility Criteria:** The vendor should have registered a turnover of minimum Rs.100.0 crores through payment gateway services in Indian market during any of three completed consecutive financial years. i.e. FY 2017-18, 2018-19, 2019-20 and 2020-21.*

***Supporting Document:** Audited balance sheet and profit & loss statement for the 3 completed consecutive financial years certified by Statutory Auditor with adequate section duly marked and tagged.”*

**2. Earnest Money Deposit (EMD) to be submitted by the bidder is hereby amended and is now to be read as Rs. 10,000,00.00 (Rs. 10 Lakhs Only)**

**3. Security Deposit to be submitted in form of Performance Bank Guarantee by the successful bidder is hereby amended and is now to be read as Rs. 1,00,000,00.00 (Rs. 1 Crore Only)**

**4. “The last date for receipt of Tender in the Office of the Corporation at Raipur (Chhattisgarh) is 16-09-2021 by 12.00 PM which shall be opened at 01.00 PM on the same date.”**

**5. Clause no. 27 at page 14 of RFP regarding Minimum Balance Criteria is hereby amended and replaced with following clause:**

***“27. Minimum Balance Criteria***

*There shall be no obligation of corporation to maintain a minimum balance in the account specially operated for payment gateway services. The payment deposited from customers shall be transferred to CSMCL Corporate account maintained with Axis Bank in T+2 days.(where T= Date of Transaction)”*

**6. After Clause No. 27 at page 14 of RFP Document the following clauses are hereby inserted:**

**“28. Exemption from submission of EMD**

*Public Sector Banks (PSBs) and Public Sector Undertakings (PSUs) are exempted from submission of Earnest Money Deposit (EMD) only.*

**29. Joint/Consortium Bidding**

*A joint bid of Bank along with Payment Gateway Service Provider is permissible. Provided that in event of a party participating through Joint/ Consortium bid such party shall not be allowed to bid separately as sole bidder.*

*The documents submitted by such joint bidder/ consortium shall be as per RFP document, the relevant documents of the parties in joint/ consortium bid shall be submitted and the same shall be considered by the Corporation.*

*In case of joint/ consortium bid, the party who has signed and sealed the RFP documents along with Non-Disclosure Agreement shall be treated as Principal Bidder by the Corporation.”*

**7. S. No. 10 of Part II –Technical of Annexure II of RFP Document hereby amended and replaced with the replaced with the following:**

<b>10</b>	<i>The Vendor should be certified for PADSS. (Payment Application Data Security Standard)</i>		<i>Desirable</i>	<i>Documentary Evidence</i>
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**8. S. No. 19 of Part II –Technical of Annexure II of RFP Document under the Head - Particular is hereby amended and replaced with the following:**

*“The Vendor shall have to necessarily debit the customer account and credit to the CSMCL designated accounts on T+2 (T = date of Transaction funds, T+2 = 3<sup>rd</sup> day of Transaction (before 6:00 PM)).*

**9. Article 8 titled Jurisdiction of Non-Disclosure Agreement in Annexure VII of RFP documents is hereby amended and replaced with the following clause:**

**“Article 8: Jurisdiction**

*If any dispute arises between the parties hereto during the subsistence or thereafter, in connection with or arising out of this Agreement, the dispute shall be referred to arbitration under the Indian Arbitration and Conciliation Act, 1996 by a sole arbitrator appointed by mutual consent of both parties. Arbitration shall be held at Raipur (C.G.), India. The proceedings of arbitration shall be in English language. The arbitrator’s award shall be final and binding on the parties.”*

**10. S. No. 4 under sub-clause 8.1.3 of Clause 8 – Penalties and Termination mentioned at Annexure IX of RFP Document is hereby deleted.**

**11. Clause b under the head Mandatory Requirements mentioned at Annexure X of RFP Document is hereby amended and replaced with the following:**

*“b) T+2 Settlement (T= Date of Transaction)”*

**12. The Head *Automated Settlement & Refund Process* mentioned at Annexure X, page no. 36 of RFP Document is hereby amended and replaced with the following:**

***“Automated Settlement & Refund Process***

*The Successful Service Provider shall implement an automated process for the settlement and refund process, or the deployed manpower shall take care of the settlement and refund process. The settlement of funds shall be done in T+2 day in best case scenario and not exceeding T+3 as mentioned in RBI’s Payment and Settlement Act. Similarly, the refund of the failed/planned cancellation transactions must be done in stipulated time. (T=Transaction Day)*

**NOTE: THIS COORIGENDUM FORMS PART AND PARCEL OF THE RFP DOCUMENT. AS SUCH THE CORRIGENDUM DOCUMENT SHALL ALSO BE MANDATORILY SUBMITTED DULY SEALED AND SIGNED ALONG WITH THE ORIGINAL RFP DOCUMENT. FAILURE TO SUBMIT THE SAME WILL LEAD TO REJECTION OF THE BID.**

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**MANAGING DIRECTOR  
CSMCL, RAIPUR**